Minutes
Graduate Student Senate Meeting

Date: Thursday, April 18, 2019
Time: 8:00 p.m.
Location: Clemson University Student Senate Chambers
Attendees: Senators and general public

1. Call to Order—Cody A. Woods, President of the Senate
2. Call of the Roll
3. Approval of Previous Minutes – APPROVED
4. Special Guest – Dustin Atkins, Interim Executive Director of Cyberinfrastructure Technology Integration (CITI) group within CCIT
   a. Thanks for having me. In the context of giving you a general update on CCIT to give you an idea of the breadth and depth of what CCIT is responsible for.
   b. 68,000 customer calls, 44,100 email service calls, 1.4 million unique network connections, 8.9 million print jobs (this is $500,000 in printing costs), 3.5 million two-factor authentications, 11.4 Gb/s peak network
   c. Most of the demand is present at the beginning of the fall semester.
   d. On the network, we see an average of 4 connected devices/person
   e. The my.Clemson App mobile adoption is growing and continues to be downloaded onto smartphones.
   f. We are top 5 for a US academic for cluster computing. We hit a 1 petaflop (Dustin explained this to me but did it too quickly. If you’re curious, look it up)
   g. We’re building a better customer service interface where you can follow your support tickets.
   h. We’ve implemented a “change freeze” where we don’t update any CCIT related system during peak times including move in, registration, exam time, graduation.
   i. The most important thing at CCIT is customer service and that has been a big culture change since Russ came on board.
   j. Our initiatives center around People, Process, and Technology
   k. We upgraded the network core and border which makes the internet work on campus. This was a necessary thing.
   l. We’ve worked on the major expansion projects (Douthit & the Business building).
   m. We’re working on building out the outdoor wireless access and are in the process of making it more prevalent on campus so you don’t have to use your data connection when you’re going from one place to another.
   n. Cybersecurity is important and it’s what keeps a lot of your data safe (and Clemson has a lot of data. Big brother Johnny is watching you…)
   o. CCIT conducted over 102,000 vulnerability scans and was able to mitigate ~58,000 vulnerabilities.
   p. If you have questions or want to talk more, email Dustin at datkin2@clemson.edu
      • Senator Knight: I really like the CCIT chatroom, but when you’re in the thick of teaching, it does take some time to get in contact with someone. Is there a way we could get an emergency chatroom for when the classroom technology fails.
         • We’re working on trying to figure out that kind of capability. We understand it can be difficult when the technology doesn’t work the way it needs to in the classroom.
   • Senator Sherwood: The one thing that I do notice are the workshops that
CCIT offers and I’ve taken a lot of the CCIT workshops and they’re not helping me. I have very little background and I’m trying to learn how to use the Palmetto Cluster. It’s been very difficult to build those skills

- I think that’s a great piece of feedback. I’ve heard from others that a 3-hour workshop isn’t helpful for everyone. I’ve also heard that there is a desire to get a

- Senator Blood: My department have never commented on any other speaker, but they love the GIS workshops. They’re amazing and

- Senator Dotson: I would like to echo that. SO many people in our department love love love the GIS workshops. They’re invaluable to the students in our department.

- Senator Allard: first of all, thanks for all the work you do. I think cybersecurity is an important part of the CCIT space and I think that it could be a great opportunity for CCIT to build out cybersecurity training and educational opportunities.

- Senator Maynard: You said you were going to expand wifi capability, what’s the plan?
  - I don’t know the plan off the top of my head, but I’m not sure exactly what’s on the schedule now.

- Senator Jones: I know you’re expanding the wifi outside, but if you work in the top corner of the third floor of a building and can’t get access to the internet, what are you going to do.
  - Thanks for asking that question. We have employees with a signal box to try to find dead spots, but we don’t have access to everything. Please send in a help ticket and let them know who you are and exactly where & when you are working to let them know. We’ll fix it, it might not be that day, but it will be addressed.

- Senator Sherwood: I think there are a lot of IT issues that don’t overlap with what is expected in the classroom. And it could be a great opportunity for CCIT to build out that educational space that maybe a computer science professor can’t put into a single class.

- Senator Ehrlert: Clemson has access to A LOT of data and I know that CCIT are building a data governance policy.
  - We’re trying to figure out who are the stewards of each different type of data and try to build out responsibilities and roles to ensure that data is protected. CCIT is a part of the conversation to implement the technological protection as the policy is developed by the Provost’s office & Dr. Ben Wiles, Chief Data Officer.

- Senator Patel: This semester I had to teach a bunch of freshmen that needed to use Citrix. One of the biggest problems is that the Citrix system crashes and overwhelms the students.
  - I’d be interested in the specifics that your students struggled with so we can implement improvements.

5. President’s Report—Bryce Conti, Graduate Student Body President
a. A huge shout out to Jaime and Shraddhaa for putting out an amazing GRADS event.

b. A big shout out to our cabinet members. Thanks, Amir, for all the finance help, thanks to Courtney Allen for your awesome outreach coordinating abilities. Thanks, Courtney Linder, for your help webmastering and mastering the web. Thanks to Chris and Katie for helping me do all the things that I asked you to.

c. Thanks to the exec support and the Steering and Special Committees. You’re all rock stars!

d. Thanks to everyone for stepping up this semester and build the graduate student body voice. Thanks for showing your enthusiasm. I have only heard good things from the administrators around campus.

e. Senator Solomon: what was your favorite part of being president
  - I think the last month I finally got the hang of the system and I’m really excited to help the new team to hit the ground running for next term.
6. Executive Reports
   a. Vice President
      • Thank you, Dr. Poole,!!! You have been here and given up your Thursday nights and are constantly been here to support us.
      • Thanks for the steering members for taking the initiative to help GSG grow to a better organization.
   b. Chief of Staff, Chris Egan
   c. Deputy Chief of Staff, Katie Jurewicz
   d. Director of Communications, Gray Lee
   e. Community Outreach, Courtney Allen
      • Thanks to everyone for participating in all the community outreach events! Everyone we’ve worked with (Littlejohn Community Center, Clemson Downs, etc.) have enjoyed all your help
      • For finals week, I’ll look to see what’s available as outreach events on campus because finals week is hard to get
   f. Research Initiatives, Shradhha Narasimha and Jaime Idarraga
      • Well, GRADS is over (and so is 3MT). Attendance for both events were highest attended. Thanks for helping us make both of these events spectacular.
      • Research initiatives needs new chairs. We will help you with doing your best.
      • Thanks to all of the Senators and other graduate students who helped contribute.
   g. Director of Finance, Amir Malek
      • If you haven’t been reimbursed or know of an organization that hasn’t gotten their reimbursed, please send me a “where’s my money?” email. Please do this very soon because they’ll need to close down the account and can’t open it up for a few weeks.
   h. Webmaster, Courtney Linder
      • Thanks for everything. I’ve been working on the backend and hope to make some more improvements to the databases.

7. Steering Reports
   a. GTG Committee, Stephanie Schenck, Awards Chair and John Sherwood, Applicant Reviewer Chair
      • We’ve got a big budget for next year! Our proposed budget is growing by $20K.
      • Please join the GTG committee next year to help out with receipt validation. We have been able to grow out GTG funding budget because we have documented that we’re good stewards of money.
      • Senator Osuofa: I had some people in my department to make a request. You mentioned the audit. People in my department were curious if the results of the audit was released. I looked for it and can it be released?
        • I don’t know if that document can be public, but I’m happy to share with the people are interested. I’ll look into seeing if we can release the document publicly.
   b. Activities Committee, Sruthy Orozhiyathumana Agnisarman
      • Friday, April 19 – Pottery Painting at Glazed in Clemson
      • Wednesday, April 24 – Coffee Break in Graduate Student Center, at 9:00am. Coffee and pastries are provided by Spill the Beans
      • End of the year party – April 26th, Palmetto’s Event Center and Catering (Address: 1410 Cherry Street Ext., Pendleton, SC 29670). RSVP here.
      • Friday, April 26 – End of the year party at Palmetto’s Event Center and Catering.
      • Thanks to my committee members! You’ve been invaluabe.
   c. Finance Committee, Anastasia Frank-Kamenetskii
      • We had two finance hearings since last senate meeting and have a funding bill to related to those hearings.
• Thanks to my committee for keeping me from grabbing a tequila fountain.

d. Rules and Procedures Committee, John Porter III
  • We have worked hard to merge the two branches and I thank my committee for contributing to that. There’s going to be a lot of change that’s going on, but we do need a lot of people to fill in the positions that we’re making.
  • Email us at gsgrules@clemson.edu

8. Special Committees

a. Health Services Committee, Bridget Blood
  • **We need new reps!**
  • We serve on a number of committees which are listed below.
  • Clemson Community Coalition (CCC) meeting on April 3, 2019
    • Caught up on Ain’t Patty’s Day and Spring Game (overall few issues)
    • Hells Angels biker club coming to Clemson July 28-August 2 as part of their America Ride
  • Insurance
    • No changes to the benefits – will have a rise in premium
    • Insurance company spent more than they made from our premiums
  • Redfern
    • Doubling women’s clinic and renovating area
    • Adding two CAPS counselors to an off-site location
  • Survey
    • Useful when talking with the insurance company about our satisfaction
    • Conveyed the importance of better communication about services covered
  • Tigers Together Training
    • We are working to get TTT training sponsored by GSG for Graduate Students
  • Consumer Health Advisory Board (CHAB)
    • Renewal process for the insurance plan is underway – we will have a rise in premium costs because the insurance company spent >100% of the income from our premiums paying for our booboos.
  • Dr. Clay updates:
    • Web links to TAO not functioning properly: I checked the active links on our web site on my computer and phone and they have been working consistently for me. I also inquired about any reports of problems and we have not received any. This does not mean that there may not be problems associated with accessing TAO on other devices. We welcome receipt of any problems with our systems so that we can track them down and take corrective action or improvements. Please let me know of any specific issues or concerns with web access to TAO and we will investigate. FYI - We are planning a major campaign in the fall to promote the availability and benefits of enrolling in TAO either as an adjunct to conventional counseling or self-directed.
    • Women’s Health Annual Exam appointments online: I did confirm that these appointment types are available for web booking. Anyone having difficulty making an online appointment or for general information about web booking is welcome to call the appointment line for further information.
    • Tigers Together suicide prevention training for GAs: Healthy Campus is working with Bridget to schedule sessions for GAs in the fall that will be co-sponsored by GSG and Healthy Campus.
    • Percent of Student Insurance Plan members who have reached the out-of-pocket maximum: I have not been able to obtain this information from BCBS-SC as yet.
b. Athletics and Ticketing Committee, Miles Maynard & Diane Dotson
   • ACCNetwork is joining ESPN Network this fall. We’re going to be the first
television game on Thursday, August 29th there will be no official classes on
that day.

c. Parking and Transportation Committee, Bridget Blood & Jess Britt
   • Jessie Britt & Bridget Blood are stepping down – **We need new reps!**
   • If you care about parking and want this to be a thing next year join the team.
   • GTR parking
     • Departments can apply for a special use permit which allows
       parking in employee spots – complex but decent workaround
   • Resolution GR #91 Accommodate Parking for Grad RAs and Research
     Commuters when Bus Services are Not Operational
     • Set dates for spring/ winter breaks to park on campus cannot be
done... we can't have an automatic upgrade to park but we can
always petition for the upgrade
   • Game day parking
     • We can ask for the special parking pass each week prior to that
       Saturday for the employee lot
     • HOPEFULLY you received a survey distributed through your
       admin to talk about gameday parking for legitimate research needs.
     • No luck on upping grad passes
     • Parking services is a self-sustaining business – income is put back into the
       system
     • Ticket forgiveness program might be brought back hopefully.... they lost the
       person in charge of the program and don't have the staff for it currently.
     • GA passes are coded in such a way that grad students (those that do not
       work for the university through research or teaching) do not get the bonus
       extra hour that a GA pass entails

d. GSG Reorganization Committee

e. Graduate Student Life Committee, Rodney Colon-Reyes & Emily Knight
   • We’ve got a fire and we’re going to let it burn through the summer.

f. Diversity and Inclusion Committee, Kaitlyn Samons & Megan Gaston
   • Met with Student Affairs and Graduate Student Affairs
   • CU1000 Equivalent Training
   • More Committees (be on the lookout!)
   • Single website for all
   • Met with Dan Hoffman on bus stop covers

g. IT Student Advisory Board, Kien Pham & Brad Green

9. Old Business
10. New Business
   a. GR 92 – A Resolution to Urge the Watt Family Innovation Center to Be More
      Welcoming to Graduate Students
      Y: 45 N: 0 A: 1 – PASSES
   b. GR 93 – A Resolution to Reallocate Funds and set recommended future GTG
      Webmaster Honoraria
      Y: 22 N: 9 A: 16 – FAILED
   c. GR 94 – A Resolution to Establish GSG Internal and External Committees
      Y: 43 N: 2 A: 2 – PASSES
   d. GR 95 – A Resolution to Honor Outstanding Senators from the 2018-2019 Senate
      Y: 46 N: 1 A: 0 – PASSES
   e. GB 344 – A Bill to Update the Rules of Order to Reflect New Government Structure
      Y: 41 N: 1 A: 2 – PASSES
   f. GB 345 – A Bill to Update the Constitution to Reflect New Government Structure
      Y: 46 N: 0 A: 1 – PASSES
   g. GB 346 – A Bill to Approve the Allocation of Funds
      Y: 44 N: 0 A: 0 – PASSES

11. Other Announcements and Open Remarks
12. Good of the Senate
   a. Senator Blood: The resolution I put forward is not money grabbing. The success of the
      GTG relies on a knowledgeable webmaster. We won’t be able to function.
   b. Senator Jaime: It’s important for us to remain transparent with money. We have a lot
      of power and the power is heavily supported by the graduate student fees.
   c. Senator Samons: Miles ran on a campaign of transparency and I ran on a campaign of
      diversity and inclusion, but that doesn’t mean that I don’t value transparency. That’s
      not going to be ok with our cabinet.
   d. Senator Allard: We talk about money, but it’s more important to talk about what the
      money is used for. What is frustrating to me is that we are caught up to talk about
      payments, but it’s called an honorarium because it’s to thank you for your time.
      Ultimately, just do the right thing.
   e. Senator Blood: We’re not just talking about doing the right thing. There are necessary
      roles that keep the GSG system functioning. The GTG committee can’t do their job
      (which is to distribute $200,000 to support grad students) without the IT support.
   f. Senator Frank Kamenski: I’d like to see more budget updates and try to make sure that
      we treat the budget as a living document.
   g. Senator Porter: One thing I forgot was to recognize Senator Beadle for working hard
      on the senator training. There are a lot of positions that are in need of being filled so
      please volunteer sooner rather than later. There is important information that needs to
      be transitioned and we can start the new year off right. Let’s try to work on ironing out
      the details with these positions over the summer.
   h. Senator Sherwood: I submitted the honoraria resolution to try to make the
      expectations equal for equal work. It’s not about me, it was the principle of trying to
      make sure that work that is exceptionally tough gets recognized.
   i. Senator Maynard: That Tigers Together Suicide Training is one of the greatest things
      to participate. It’s invaluable training to help guide you and train you to support your
      students. I think this is a great thing and would encourage you
   j. Senator Green: Thanks to Sherwood for working on the discord app to help
      disseminate information quickly. Please look at the ITSAB page to vote for wifi
      locations.

13. Oath of Office
   a. Graduate Student Body President – Miles Maynard, President Elect
   b. Graduate Student Body Vice President – Kaitlyn Samons, Vice President Elect

14. Adjournment – Sine die